

Natasha Goldson Yoga Cancellation Policy

1. Issue and Review

The date of issue of this policy is January 2023. This policy will be reviewed biennially by Natasha Goldson Yoga. Where amendments are made to Natasha Goldson Yoga's Cancellation Policy which directly impact clients, the clients will be notified. This policy was last reviewed and updated by Natasha Goldson Yoga, September 2026

2. The Scope of this Policy

The scope of this policy is to limit when and how a client can cancel a yoga class or event booking without a cost.

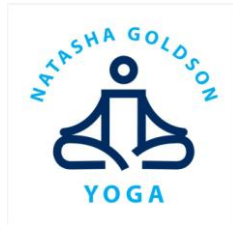
3. Yoga Class Cancellations

Bookings: You can book onto a class through the Team Up website paying either a drop-in fee or using a credit from a class pass. If you wish to cancel your place, please use the Team Up website to cancel. There is a minimum of **24 hours notice before the session** to receive a credit or full refund *N:B – The full refund is available for drop-in payments only.* There is no refund of credit or monetary value for cancellations made within **24 hours** of the session or no shows.

Block Class Passes: Class Passes can be purchased through the Team Up website. A Five Class Pass is valid for six weeks from the date of your first booking. The Ten and Twenty Class Pass is valid for thirteen weeks from the date of your first booking. There is no refund available if you are not able to use all of your credits within the thirteen weeks for the Ten and Twenty Class Pass and six weeks for the Five Class Pass. The class pass is for your sole use and is not transferable to another person.

4. Events, Courses and Workshop Cancellations

Cancelling your place on any workshop, course or event can be made and a full refund granted **with 7 days notice of the event.** Cancellations made within **7 days** of the event will not receive a refund or credit. Natasha Goldson Yoga reserves the right to cancel the event if there are not enough intakes of participants and a full refund will be honoured.



5. 1:1 Practice

Payment for a private practice is due a minimum of **24 hours before** the arranged practice. Please inform Natasha by phone, email or message if you wish to cancel your practice a minimum of **24 hours before the session** and a credit or full refund will be honoured. There is no refund for cancellations made within **24 hours** of the session.

6. Retreat Cancellations and Refunds

There is **60 day** deadline for the retreat cancellations. The deposit is **strictly non-refundable and non-transferable** under any circumstances. If you cancel **within 60 days of the event, no refund** will be issued for any payments made. Cancellations made **before** the 60-day deadline are eligible for a refund **excluding the deposit**.

7. Natasha Goldson Yoga Class or Event Cancellation

Natasha Goldson Yoga reserves the right to cancel a class, event or workshop. If this occurs, the client will be offered a class credit for the next class or a full refund upon request. For clients with a block class pass only attending one practice a week; one week's extension will be added to the expiry date of the pass.